

Appendix 1 Examples of activities

Waste and Litter

Examples of Business waste interventions

1. Convenience store Stoughton area – a business here was placing their commercial waste into domestic bin, a warning letter solved the issue.
2. Town centre restaurant chain – the staff entrance of this restaurant was regularly littered with cigarette ends and general waste causing complaints. The management were spoken to, they installed a cigarette bin, tidied the area, no further issues were reported.
3. Ash area – a vehicle was seen to be carrying a large load of rubble and soil. A Waste Carriers Licence check was carried out and it was found that the driver did not have one. The driver was spoken and he showed remorse and naivety of waste license requirements. He instantly purchased a waste carriers licence online at the location, and produced papers to council officers a few days later. A warning was issued to him



4. Convenience Store Westborough – we received reports of constant overflowing bins and potential fly tipping to the rear of shops in Westborough. The owner was located and a warning of prosecution was issued. The owner cleared the uncontrolled waste and tidied the bin area.

5. South Guildford recycle centre – A local business was using the recycle centre as their personal business waste centre – a warning letter was issued. Further checks have shown compliance.



6. Town Centre – Jet carried out a multi-agency approach on a fly tip and litter offence. Working with Environmental Health Officers, the offenders were spoken to jointly, the offender tidied the area. No further issues have been reported.

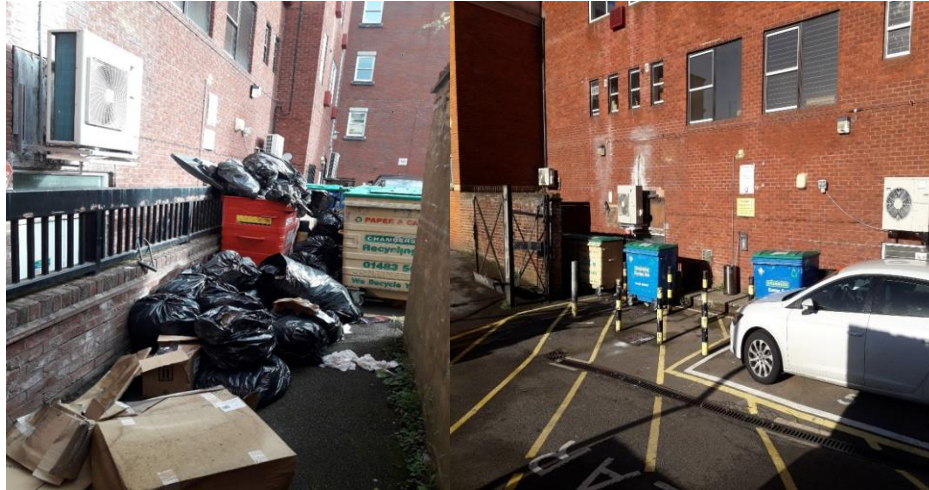




7. Town centre – JET carried out a multi-agency approach on an ongoing issue with fly tipping and littering offences to the rear of premises in the town centre, Guildford. JET took the lead and spoke to all local businesses about their presentation of waste. JET set up a bin contract for all new residents to that location, that did not have one. JET arranged for the area to be cleaned and continue to carry out patrols of the area to ensure compliance.



8. Town Centre - one of the service yards behind a prominent retail unit had a major issue with the state of waste presentation and lack of care for the way waste was being stored. All businesses that used this area were spoken to by JET. All parties labelled and tidied their bins as well as tidied their specific area, apart from one particular business whom we are currently in the process of investigating with a view to prosecution.



9. Ash Area- the bin area behind some retail units in the Ash area had been left untidy for a considerable amount of time. Waste was everywhere which was attracting all types of animals. The local businesses and residents were spoken to, bins were replaced with lockable versions and the area was tidied. The area was monitored on a weekly basis. On the back of this one of the businesses was issued with a Community Protection Warning for further non-compliance. The area is considerably tidier but is being monitored on a regular basis.





Examples of Public waste interventions

10. Send – A family were placing clinical waste outside of their house but not in general waste bins. They were spoken to by JET about their duty of care regarding disposing of clinical waste. We completed a Multi-agency safe guarding referral form and a police intelligence form due to the nature of the clinical waste and the people living within the address at the time of the visit.
11. Guildford town centre residence – Household rubbish was randomly being left outside a nearby shop front causing issues for the shop as the placement of the bags were not on the collection days and were in place for significant periods. The offender was identified via a door knocking exercise, they were provided with information and a warning regarding future conduct and we have seen no repeat.
12. Onslow – A family were constantly leaving their bins on the street 24 hrs a day. Warning letters and a JET visit was carried out, once the threat of prosecution for Duty of Care was given the issue was resolved.
13. East Horsley – A resident was constantly leaving their bins on the street 24hrs, which was part of a larger neighbourhood dispute. A joint visit with GBC housing was carried out, spoke to both sets of neighbours. Multiple issues solved without need for prosecution.
14. Bellfields area – Resident was over filling their wheelie bin on a regular basis. JET visited location and spoke to resident who was given a warning for Duty of care and intel was passed to the Police.
15. Effingham area – JET are currently working with other departments on litter and bin issues in a residential area in Effingham. A bin survey was carried out, and bins are due to be replaced within a month. This will improve the environment and help with safety issues.

16. Westborough area – A road in the area suffered from localised fly tipping, abandoned bins, abandoned vehicles, litter and building waste. JET investigated the fly tips, removed bins and abandoned vehicles, asked residents to tidy up litter and building waste. The area is tidier but we continue to monitor the situation.



17. Town Centre – a block of flats in the town suffered from horrendous black bag issues. JET worked with another GBC department to change from a sack service to a bin service, all businesses nearby were spoken to, and a sign put in place. The issue is now much better and the area is still being monitored.



Guildford Town litter project

18. The Jet team monitor litter in Guildford town on a weekly basis. They carry out hi vis patrols, engagement, education, and enforcement. They have also carried out multiple trailer events in the town centre



HMO (Houses of Multiple Occupancy)

19. Onslow Area – a road experienced localised issues from bins being continually being left on the streets, overflowing and fly tips. JET worked with another GBC department to speak to all residents. They issued advice letters and warning letters and visited offending properties to speak to the residents. We are also working on fly tipping in the area. The issue is now much better and the area is still being monitored.



20. JET have also worked on other areas of houses of multiple occupancy to make the areas tidy and more attractive to live in.

Littering from Motor vehicles

21. JET have been carrying out enforcement on multiple littering from motor vehicle offences. We have located the offenders and issued fixed penalty notices which have been paid.



Miscellaneous Litter and Waste

22. Bellfields area – we had an issue with an abandoned caravan linked to a domestic dispute, a crime being deal with by Surrey Police – the offender was located by JET, and police were updated. The caravan was removed by GBC
23. Stoughton Area – Human Faeces on the pavement was reported to GBC, this was investigated by JET by way of door knocking, details of the involved person was identified. A vulnerable adult referral sent due to the concerns over the adult and they are now being dealt with by social services
24. Abandoned Coach in Ripley – JET traced offender and warnings were issued to the offender. The coach was removed after the final warning, this solved a possible long-term issue due to this being the 2nd coach this offender had left at this location.
25. Abandoned vehicle in the Town Centre – a Red BMW was left in a residential car park and warnings issued, intel report was given to Police and the offender removed vehicle.